

Integrating mortgage origination into a connected lending journey

A lending organisation | Proof point summary

CHALLENGE

A lending journey required mortgage origination capabilities to interact with surrounding business processes and systems. Information needed to move between stages without unnecessary manual intervention or duplication.

DISCOVERY

Analysed the journey and the information moving through it.

APPROACH

Defined integration requirements needed to connect mortgage origination into the broader lending journey, including business, data and interface considerations.

DELIVERY

Requirements definition, process mapping, data requirements, integration analysis, stakeholder workshops and validation of expected system behaviour.

OUTCOME

A clearer integration model supporting the movement of information across the lending journey and reducing unnecessary manual handoffs.

CAPABILITIES APPLIED

System Integration · API / Interface Requirements · Data Requirements · Process Mapping · Business Analysis